



March 27, 2020

Dear Valued Customer,

Henkel Bay Point Manufacturing Status Update Due to Coronavirus Disease (COVID-19)

In a letter dated March 19, 2020, Henkel notified you that our manufacturing facility in Bay Point, CA was closed on March 16, 2020 in response to the proliferation of the COVID-19 and the Order of the Health Officer for the Contra Costa County, and that partial operations resumed on March 19, 2020.

Henkel is committed to minimizing the spread of coronavirus while ensuring business continuity for essential products. Please find attached a letter from Jan-Dirk Auris, Henkel's Executive Vice President, Adhesives Technologies, dated March 26, 2020 detailing the preventative measures implemented across Henkel and our intense focus on continuing to serve our customers.

Below is a specific update regarding operations at Bay Point:

- Paste manufacturing department has resumed at approximately 33% capacity
- Film manufacturing department has resumed on limited basis:
 - Gerber shape cutting (Syncore Products) has resumed at 70% capacity
 - Batch process film production will resume in the week of March 30, 2020, at approximately 50% capacity, and focus primarily on Syncore Products supporting Defense Industrial Base

Henkel is following the Defense Priorities and Allocations System (DPAS) guideline, and its supply chain, operations, and business planning teams are working closely together to meet your demand to the greatest extent possible.

Thank you for your support during these challenging circumstances. If you have any questions, please contact your Henkel Authorized Distributor or your Henkel Account Manager.

Best regards,

A handwritten signature in black ink, appearing to read "Mike Olosky".

Mike Olosky
Regional Head, Adhesives Technologies
Henkel Americas