



March 19, 2020

Dear Valued Customer,

Henkel Bay Point Manufacturing Status Due to Coronavirus Disease (COVID-19)

On March 16, 2020, Henkel closed its manufacturing facility in Bay Point, CA in response to the proliferation of the COVID-19 and the Order of the Health Officer for the Contra Costa County.

The Bay Point manufacturing facility produces Aerospace Structural Adhesives Products (LOCTITE AERO®) that supply the global Aerospace market. Hence, Henkel has decided to resume partial operations on Thursday, March 19 2020, reflecting our commitment to minimize the spread of coronavirus while at the same ensuring as much business continuity for essential products.

Due to the reduction in operational hours, Henkel has established a planning and customer communication system:

- Regular forecast update meetings with the major customers in order to optimize the supply.
- Supply Chain, Operations and Business planning teams to:
 - Resume limited shipping and printing of Quality Control Documents for product that has already been produced.
 - Evaluate the resumption of essential work cells consistent with the guidance from the local government, including social distancing.

Please bear in mind that as Henkel creates its plans, it has limited control over the following:

- Employee Callback
- Air Transportation and Local/National Logistics
- Supply Chain shortages
- Converter availability

Henkel will also continue to closely monitor guidance from government officials and provide updates as appropriate.

Thank you for your support during these challenging circumstances. If you have any questions, please contact your Henkel Authorized Distributor or your Henkel Account Manager.

Best regards,

A handwritten signature in black ink, appearing to read "Patric Scheidner", written over a horizontal line.

Patric Scheidner
Corporate VP, Global Aviation Space & Rail
Henkel Corporation

A handwritten signature in black ink, appearing to read "Eric Wilcox", written in a cursive style.

Eric Wilcox
Director of Operations, Bay Point
Henkel Corporation