



Re: Global Coronavirus Actions

Dear Valued Customer,

We wanted to offer an update on the actions that PPG is taking to mitigate the global impact from the coronavirus (Covid-19) situation globally.

The health and safety of our employees is the highest priority for PPG. We continue to monitor the health and wellbeing of our global workforce and measures are being taken to protect PPG employees, in accordance with regional government requirements. PPG is providing ongoing communications with employees on this issue, encouraging heightened awareness of general hygiene precautions and adjusting business travel guidelines and operations, as appropriate.

As a response to the quickly spreading virus in many different countries, PPG has restricted all employee travel and all non-essential business meetings have been cancelled. In addition, we are putting the necessary actions in place globally at all of our stores, plants and offices to ensure proper hygiene and limited contact with non-PPG employees, wherever possible.

Concerning PPG's supply chain, PPG operates a global supply chain with a portion of our raw material and indirect products being sourced from some affected areas. We are continually assessing all of our critical products and are actively working to maintain our supply chain. To date, we have been able to minimize the impact to our supply chain through increasing inventories or utilizing and identifying alternative suppliers of high supply risk materials. With the continuing spread of Covid-19 and the potential impact on our suppliers' production operations and logistics, the situation is changing frequently. As a result, our global supply chain team is actively reviewing all raw materials to continue to mitigate potential customer supply issues.

To further supply chain continuity, we request our customers to work with PPG's commercial teams to provide the most accurate demand representation as possible. PPG is continually reviewing and adjusting our inventory levels and raw materials to address the longer supply chain delivery times to meet customer demand. We will continue to closely monitor the situation and we will keep you informed, as more information is available.

We remain attentive if you have any further questions or need. Thank you.

Kind regards,
PPG