



PPG
One PPG Place
Pittsburgh, PA 15272

T: +1.412.434.3930
F: +1.412.434.2134

Michael H. McGarry
Chairman and Chief Executive Officer

Dear valued customer,

I want to take a moment to offer my thoughts of support during these unprecedented times that we face together in light of the COVID-19 pandemic.

First and most importantly, I hope that you and all of your employees and families are safe and healthy. I know for PPG, this is our top priority and most important core value. Secondly, I want you to know how much we value our relationship with you and your business. PPG people come to work every day to provide the products and services that you count on. This is what inspires us and we call it "The PPG Way." We are hopeful that, sooner rather than later, the worst will be behind us and we can begin to collectively focus on a brighter future.

Speaking of our team, they are working around the clock to make sure that the products and services you need are available when you need them. Concerning PPG's supply chain, we are continually assessing all of our critical products and are actively working to assure we have the products available for you. Of course, the situation is changing frequently, so our global supply chain team is actively reviewing all raw materials to continue to mitigate potential supply issues. To further supply chain continuity, we request our customers to work with PPG's commercial teams to provide the most accurate demand representation as possible. PPG is also continually reviewing and adjusting our inventory levels and raw materials to address the longer supply chain delivery times to meet customer demand, and we will keep you and your teams informed as more information becomes available.

Finally, at the center of our company's purpose is a commitment to "protect and beautify the world." Today, the word "protect" is taking on an even greater significance to all of us. We are focused on protecting our people, customers and all of our community stakeholders. We know that we are stronger together and we will get through this unprecedented time.

As always, thank you for being a valued customer and for your continued trust as we manage through this together.

We remain available at any time if you have any further questions or needs. Thank you.

A handwritten signature in black ink, appearing to read 'MH McGarry', written in a cursive style.

Michael McGarry
Chairman and Chief Executive Officer